

How we prepare to minimize power outages:

Tupelo Water & Light Department has an aggressive maintenance program of inspections, pole replacements, tree trimming and state of the art system facility upgrades to help minimize and reduce the number of outages to our customers. Employees and crews are well trained in the latest techniques of engineering, construction, maintenance and service restoration.

During times when severe weather conditions are expected, TW&L prepares employees and fleet vehicles to meet any possible outages and customer needs that may result. Line crews and tree trimming crews are on standby to restore any outages which may occur from inclement weather. Tupelo Water & Light employees are dedicated to restoring power to our customers as quickly as possible and are willing to work around the clock until every customer has their electric service back on.